

Key figures

	2020	2019	2018	2017	2016
Number of accounts	410,248	359,612	329,100	309,286	302,775
% change	14.1%	9.3%	6.4%	2.2%	30.9%
Net new money in CHFbn	5.3	4.6	3.1	2.7	6.1
% change	16.3%	46.3%	14.8%	-55.3%	394.5%
Client assets in CHFm ¹	39,773	32,241	23,822	24,112	18,557
% change	23.4%	35.3%	-1.2%	29.9%	54.7%
Employees	805	722	662	593	550
% change	11.5%	9.1%	11.6%	7.8%	5.0%

¹ Including assets that are not held for custody purposes, but for which the technology of the Group gives clients access to the stock market and/or that are managed by Swissquote.

in CHF thousand, except where indicated

	2020	2019	2018	2017	2016
Operating income ¹	317,309	230,641	214,524	187,756	150,245
% change	37.6%	7.5%	14.3%	25.0%	2.5%
Operating expenses	211,668	180,052	160,763	141,974	127,035
% change	17.6%	12.0%	13.2%	11.8%	-13.4%
Operating profit	105,642	50,588	53,761	45,782	23,210
% change	108.8%	-5.9%	17.4%	97.3%	1097.6%
Operating profit margin [%]	33.3%	21.9%	25.1%	24.4%	15.4%
Net profit	91,021	44,654	44,603	39,185	20,753
% change	103.8%	0.1%	13.8%	88.8%	900.1%
Net profit margin [%]	28.7%	19.4%	20.8%	20.9%	13.8%
Total equity	440,181	374,757	352,221	295,148	280,834
% change	17.4%	6.4%	19.3%	5.1%	4.9%
Capital ratio [%]	23.0%	21.7%	29.0%	26.1%	24.5%

¹ Including credit loss expense.

85.90 CHF

SWISSQUOTE STOCK PRICE
as at 31 December 2020

23.0%

CAPITAL RATIO

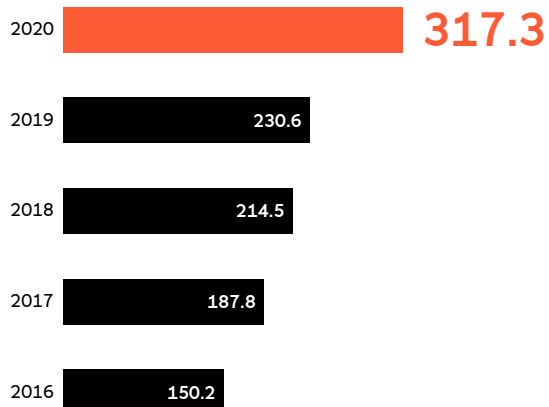
317.3m CHF

OPERATING INCOME
(including credit loss expense)

Key figures

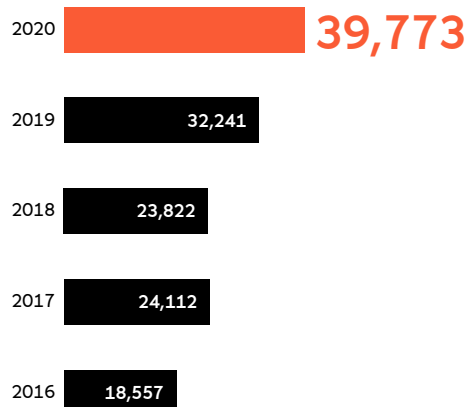
OPERATING INCOME

(including credit loss expense)
in CHFm



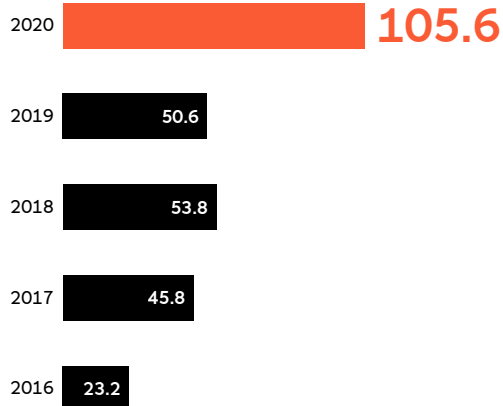
CLIENT ASSETS

in CHFm



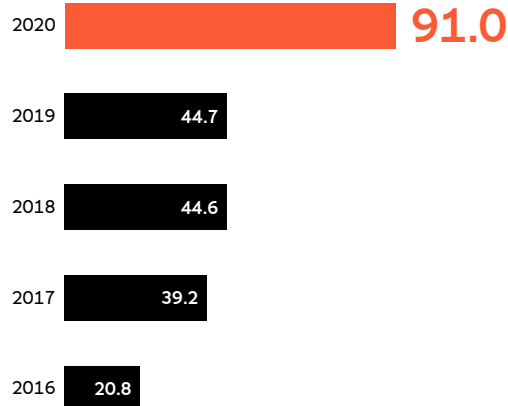
OPERATING PROFIT

in CHFm



NET PROFIT

in CHFm



5.3bn CHF
NET NEW MONEY INFLOW

33.3%
OPERATING PROFIT MARGIN

39.8bn CHF
CLIENT ASSETS